TAKE THE RISK
NOT THE STRESS.

LENOVO® ACCIDENTAL DAMAGE PROTECTION. PROTECT YOUR PC FROM THE UNEXPECTED.

WITH TODAY'S HIGHLY MOBILE USERS, THE UNEXPECTED IS BOUND TO HAPPEN, EVEN TO EXCEPTIONALLY ENGINEERED PCS. LENOVO’S MOBILE REPAIR DATA INDICATES THAT 16 – 25% OF USERS WILL EXPERIENCE NON-WARRANTED DAMAGE WITHIN THE FIRST THREE YEARS OF THE PCS LIFE CYCLE.

ARE YOU PROTECTED?
Lenovo’s Accidental Damage Protection gives you the peace of mind to know your investment and budget are protected from the hassles of unexpected damage expenses. It covers accidental damage that prohibits the operation of your pc.

Repairs are carried out by Lenovo trained technicians, using Lenovo approved parts in certified repair centers. If repair is not possible, the entire system will be replaced at no additional charge (subject to terms and conditions).
WHAT'S TYPICALLY COVERED?
Accidental drops, spills, bumps and electrical surges prohibiting the PC from operating. This service is available in the country or region in which you purchased your Accidental Damage Protection coverage, and is not transferable should the system travel to another country.

Examples:
- Your system accidentally slips off the table and the LCD screen cracks.
- An electrical surge causes significant damage to your PC’s hardware during a lightning storm.
- The coffee spills on the keyboard and the extent of damage is unknown.

WHAT'S NOT COVERED?
Cosmetic damage, theft, equipment loss, intentional damage and misuse, failures due to usage outside of normal operating conditions, parts intended to be replaced by the customer, or fires. Any data loss or interruption of business. Damage to peripherals or third-party products, even if sold by Lenovo.

Examples:
- The outer case cracks but your system still operates effectively.
- You’ve left your PC behind on the subway.
- The system is used in the rain, and you lose an entire day of productivity because your PC no longer functions.
- The stylus or battery is misplaced.

WHY ACCIDENTAL DAMAGE PROTECTION?

BENEFITS:
- Based on a sample of Lenovo claims, Accidental Damage Protection can save, on average, 28% versus the typical cost of notebook repair, and 75 – 80% for Tablets (available on ThinkPad® Tablets only).
- Typical replacement costs for commonly damaged components:

<table>
<thead>
<tr>
<th>System Board up to $500</th>
<th>DVD Drive $200</th>
<th>Display $450</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hard Disk Drive $300</td>
<td>Damaged tablet $250 for minor repairs and up to $600 for replacement of multiple parts</td>
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</table>

- IT Departments don’t have to purchase and manage spare inventory to fix damaged PCs.
- Lenovo’s comprehensive diagnostic tools can identify hidden damage that may have otherwise gone untreated.

With a single, predictable upfront investment, you can accurately predict and budget service costs for the year. Depending on the number of systems covered, your organization could save thousands relative to the cost of uncovered repairs.

The following case study illustrates a real world example of a Fortune 500 Customer purchasing Lenovo’s Accidental Damage Protection:

**Level 1 Claims:** 25 replaced: Hard disk drives, DVD, CD-ROM and miscellaneous cards | **Level 2 Claims:** 195 replaced: CPU, LCD, or system board | **Level 3 Claims:** 760 multiple level repairs (1 and 2), or more than one part in Level 2.

This company saved almost $500,000 over three years with Lenovo’s Accidental Damage Protection. Let Lenovo protect your PC and your budget.

<table>
<thead>
<tr>
<th>Lenovo 3-year Coverage</th>
<th>Actual Parts Cost Over 18 Months</th>
<th>Actual Labor Costs Over 18 Months</th>
<th>Total Costs for Repair 18 Months</th>
<th>Total Estimated Repair Costs for 3-year Period</th>
<th>Estimated Savings for 3-year</th>
</tr>
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<tbody>
<tr>
<td>Level 1</td>
<td>Level 2</td>
<td>Level 3</td>
<td></td>
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<tr>
<td>$1,573,404</td>
<td>$822,995</td>
<td>$1,975</td>
<td>$29250</td>
<td>$171,000</td>
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<td>$2,050,239</td>
<td>$476,835</td>
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</tbody>
</table>

Lenovo offers a comprehensive portfolio of services supporting the entire lifecycle of your PC. For more information on Accidental Damage Protection or any of our award-winning service offerings, please contact:

Australia: 1300 557 073 www.lenovo.com/au
New Zealand: 0800 446 833 www.lenovo.com/nz

1 Accidental Damage Protection is a Depot repair and will be serviced at Lenovo Depot or at location of Lenovo Authorized Service Provider.

Eligibility
Please Note: Accidental Damage Protection is only available when purchased with the following Lenovo products: notebooks, tablet device, mobile workstation, desktop or fixed workstation from Lenovo or an approved Lenovo reseller. Cover will need to be purchased for each Product You wish to protect. When Lenovo Accidental Damage Protection is purchased for a Lenovo Product, the Original Purchase Price of the individual Lenovo Product must not exceed $7,500.

Disclosure
Lenovo Accidental Damage Protection and Accidental Damage with Theft Protection (Lenovo ADP) is underwritten by Virginia Surety Company, Inc ABN 63 080 339 957 AFSL 245579 (VSC) and issued by The Warranty Group Australasia Pty Ltd ABN 37 005 004 416 AR 363911 Under binding authority of VSC. In issuing this insurance Lenovo Australia Pty Ltd ABN 70 112 394 411 AR ##### are appointed as an authorised representative of VSC. This is a summary of benefits only, read the PDS for full details of the terms, conditions and exclusions that apply. This is general information only and does not take into account your objectives, financial situation or needs. Before you purchase this product you should consider whether it meets your needs and read the Combined Financial Services Guide and Product Disclosure Statement (PDS/PDS) available at www.lenovo.com/services_warranty. For more information, customers and Lenovo Channel Partners should contact your Lenovo sales representative.